
PATIENT AND FAMILY ACCOMMODATIONS GUIDE



Department of Social Work Services

**Tufts Medical Center
800 Washington Street
Boston, MA 02111
617-636-5136**

www.tuftsmedicalcenter.org/patientaccommodations

January 2023

Disclaimer: Information compiled by the Department of Social Work Services, Tufts Medical Center. Tufts Medical Center does not endorse any of these organizations or accommodations. We encourage you to direct specific questions to the agencies listed as information/rates are subject to change without notice.

HOTEL ACCOMMODATIONS 2023 IN BOSTON

VALUABLE TIPS

Always ask for the "TUFTS MEDICAL CENTER RATE" when making hotel reservations for patients and/or their family members. This will ensure that the patient or family member receives the lowest rate possible. To guarantee this rate and to receive immediate confirmation, call the local telephone number of the hotel.

Web-site addresses have been included in this listing to give access to more detailed information on individual hotels including directions, amenities, etc. Be careful to note any cancellation policies, restrictions or fees, which may apply. If you have problems booking through the internet, please call the hotel.

All Boston hotels are subject to Massachusetts tax @ 14.95%. Please note the hotel rates listed in this guide are pre-tax rates.

Parking at Tufts Medical Center is less expensive than at downtown hotels and is available at the Tremont Street Garage, 274 Tremont Street, next to the Citi Performing Arts Center (Boch Center), or the Washington Street entrance, both with direct indoor access to the Floating Hospital, outpatient care areas and inpatient floors. The Tremont Street Garage (617-636-5580) is open 24 hours/day. Valet parking is available on Nassau Street, adjacent to the South Building at 860 Washington Street. "Valet Service" (617-636-8970) is free, open from 5:45 am to 6:00 pm, Monday - Friday, and the parking rates are the same as those for the Tremont Garage. **Garage office hours are Monday-Thursday 7am – 6pm and Friday 7am-4pm.**

*Patients should have their parking tickets validated for reduced parking rates.

MORE VALUABLE TIPS

During certain times of year (conventions, holidays, etc.) when most hotels in Boston are full, you may find the following resources helpful:

GREATER BOSTON CONVENTION AND VISITORS' BUREAU

1-888-SEE-BOSTON /617-536-4100

www.bostonusa.com

Information booth:

Boston Common: Mon - Fri 8:30am–5:00pm/Sat-Sun 9:00am–5:00pm

139 Tremont Street, Boston MA 02111

MASSACHUSETTS OFFICE OF TRAVEL AND TOURISM

1-800-227-MASS or 617-973-8500

www.massvacation.com/guide

Monday-Friday from 8:00am – 5:00pm

ACCESS TO TUFTS MEDICAL CENTER VIA PUBLIC TRANSPORTATION

Tufts Medical Center is a major academic health center in downtown Boston, offering comprehensive inpatient and outpatient services to adults and children. It is located next to Chinatown and the Theater district. It is also conveniently located near public transportation.

The Tufts Medical Center MBTA stop on the Orange Line is directly across from the main entrance to the hospital at 800 Washington Street. This entrance has connections to all other inpatient and outpatient buildings. Other nearby MBTA stops are "Downtown Crossing" on the Red and "Boylston" on the Green Line.

Tufts Medical Center is a fifteen-minute ride from Logan Airport and within walking distance of South Station. Tufts Medical Center is also on the Silver Line.

For transportation information on-line, visit any of the following web sites:

Directions and Tufts Medical Center Campus map - www.tuftsmedicalcenter.org

Complete listing of public transportation resources, including schedules and maps or call Customer Service at 617-222-3200 - www.mbta.com

Real-time traffic and transit information - www.smartraveler.com

PLACES TO EAT WITHIN TUFTS MEDICAL CENTER

***Au Bon Pain**

Atrium 1
617-636-4470
Open 7 days/24 hours

***Chop'd & Top'd**

Atrium 3
617-636-8024
Open Mon-Fri 6:30am – 5:00pm
Closed on Weekends

***Fresh Life Café**

Atrium 1
Open Monday thru Friday 7am-3pm
Closed on Weekends

***Dunkin Donuts**

Proger 1
617-542-6165
Mon-Fri 5:30am - 8:00pm
Saturday 6:00am - 6:00pm
Sunday 6:30am - 6:00pm

HOTEL ACCOMMODATIONS NEAREST TO TUFTS MEDICAL CENTER

[DoubleTree by Hilton Boston - Downtown](#)

821 Washington Street

Boston, MA 02111

617-956-7900

[Click to Book Online Directly](#)

January 1 – December 31, 2023

Seasonal Discounted Rates are 10-20% off our Best Available Rate
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The Closest Hotel to Tufts Medical Center. There's nothing more convenient to Tufts Medical Center than a stay at the **DoubleTree Boston Downtown**. Just 364 feet door-to-door, we take the stress out of your stay by offering medical stay discounts, spacious and modern guest rooms, a full-service restaurant & lounge, and a Starbucks located in the lower lobby! Plus, you'll be greeted at check-in with our signature warm chocolate chip walnut cookie and friendly hospitality.

Ideal Amenities for a Comfortable Stay

- **Centrally located;** Hotel is located steps from the Tufts Medical Center subway stop on the Orange Line, and within walking distance to dining, shopping, entertainment, historic and top attractions
- **Wisteria Restaurant** offering a casual and classic American menu, currently serving breakfast and dinner daily
- **Wisteria Lounge;** a full-service bar with a comfortable ambiance, offering beer, wine, and specialty cocktails
- A **full-service Starbucks** located on property, offering all of your favorite Starbucks specialty and seasonal coffees, drinks, and pastries
- **Room Service** offered daily
- **Fridge & Microwave** in every room
- **Complimentary Wi-Fi** for all Tufts Medical Guests
- **Complimentary access to adjoining YMCA** offering fitness and cardio equipment, indoor lap pool, basketball, and a variety of fitness classes
- **Hilton Honors members** can skip the line and go straight to their room with digital check-in and digital key

Guaranteed Discounted Rates are available for Families, Visitors, and Staff of Tufts Medical Center.

[Click to Book Online Directly](#)

To book online: Use corporate account #0002686075 under "Special Rates" on the [hotel website](#), or call 617-956-7900 and reference the Tufts Medical Center rate.

COURTYARD BOSTON DOWNTOWN BY MARRIOTT

275 Tremont Street
 Boston, MA 02116-5694
 617-426-1400

www.CourtyardBostonDowntown.com

PRICING	RESERVATIONS
15% off best flexible rate *Ask about our Long-Term Stay Rates*	Click this reservation link https://www.marriott.com/event-reservations/reservation-link.mi?id=1640042677080&key=CORP&app=resvlink Website: www.CourtyardBostonDowntown.com Promo Code: ETF

- Directly across the street from Tufts Medical Center’s Tremont Street Garage
- Earn Marriott Bonvoy Points for your stay
- Dine in at Post 10 Bar & Restaurant for Breakfast & Dinner
- The Market has daily fresh-made food and sundry items 24 hours
- Starbucks located on lobby level
- Free high-speed Wi-Fi
- 24-hour fitness center
- Laundry machines on property
- Staffed 24 hours a day
- Look for our Pure Rooms if you have allergies. These rooms have medical grade, in-room filtration system that remove particles from the air, while surfaces are treated to minimize bacteria growth. These wellness-focused, hypo-allergenic rooms are nearly 99.9% allergen free for sensitive travelers.

THE REVERE/BOSTON COMMON

200 Stuart Street
 Boston, MA 02116
 617-482-1800
 800-333-3333
www.reverehotel.com

Season Dates	January 1 – December 31, 2023
Discounted Rates	15% off best flexible rate

The Revere Hotel is within two blocks of the hospital and offers spacious guestrooms with private balconies, coffee maker and mini fridge. Pet-friendly rooms are available on 9th floor. Tufts Medical Center’s rate includes waived \$29 per night guest amenity fee, upgraded Wi-Fi, 24-hr access to fitness center, \$10 Food and Beverage credit per stay and 24-hr cancellation policy. Rates are subject to availability. To book call 617-482-1800, Option three and ask for the Tufts Medical Center Rate or go on-line and enter the promotional code 12TM.

HYATT REGENCY BOSTON
One Ave de Lafayette, Boston, MA 02111
617-422-5557
www.HyattRegencyBoston.com

Season Dates	January 1 – December 31, 2023
Discounted Rates	25% off best flexible rate

Located within walking distance less than four blocks from the hospital and theater district, connected to the Downtown Crossing T stop on the Orange Line. Hotel offers free internet, indoor pool and fitness center. 24-hour in room dining and pet friendly rooms. Be sure to book the Tufts’ rate for 25% off and not the member rate. Click on the link below to access their website. Enter code 99430 to claim your discount when booking online.

https://boston.regency.hyatt.com/en/hotel/home.html?corp_id=99430

BOSTON PARK PLAZA HOTEL

50 Park Plaza
 Boston, MA 02116-3912
 617-457-2290
www.bostonparkplaza.com

Seasons	
All Room Types – except Cozy Rooms which is a non-refundable category	15% Off Best Available Rate

Located in historic Back Bay, the hotel is situated within four blocks from the hospital and steps from Newbury Street, The Public Garden, and Theater District. The Standard guestroom rates offered are for guestrooms with either one queen bed, one king bed or two double beds. Rates are based on availability. A stay of seven nights or longer qualifies for a lower rate. In addition, the Boston Park Plaza is pleased to offer the following amenities to all of their guests: 3:00 pm, 24 Hour-Prior to Day of Arrival Cancellation Policy. Waived Destinations Fee, and complimentary use of 20,000 sq. ft. Lynx Fitness gym! Please enjoy our lobby restaurant: Off the Common, Strega Italiano, and Starbucks at the hotel, with another option of MJ O’Connor’s right next door! Please ask for Tufts Medical Center discount at time of booking.

MOXY BOSTON DOWNTOWN

240 Tremont Street

Boston, MA 02116

617-793-4200

www.marriott.com/bosox

Instagram: @moxybosdowntown

Season Dates	January 1 – December 31, 2023
Discounted Rates	20% off Best Available Rates
SNOWFLAKE RATES	\$89/night until February 29, 2023!

Why settle for an ordinary hotel experience when you could stay at Moxy Boston Downtown?!

We are located around the corner from Tufts, just 0.3 miles or a quick 3 minute walk. What’s even more convenient is having an onsite bar serving delicious light fare breakfast, lunch and dinner along with tasty drinks, a 24-hour grab-and-go marketplace, and onsite fully equipped fitness center! We offer free Wi-Fi, walk-in showers and streaming services built into our 50 inch TVs. Have a furry family member? They are welcome too!

To make reservations online, visit Marriott.com/bosox and insert date, click on “special rates” and enter ETF under “Corporate/Promo”. This will unlock the special Tufts member and patient rate! You may ask for the Tufts Medical Center rate with an agent by calling 1-617-793-4200 and selecting “1” for reservations. To book the Snowflake rate promo, enter ZKW online using the instructions above or ask for the “Snowflake rate” with your reservations agent.

*Every room has a queen-size bed

W – BOSTON

100 Stuart Street

Boston, MA 02116

617-261-8700

www.wboston.com

Rate: 20% Off Best Flexible Rate

W Boston is less than a five-minute walk to Tufts Medical Center. Tufts Medical Center patients and families will always receive a discount off of the hotel’s best available rate, no blackout dates. Located in Boston’s iconic Theatre District, there are numerous restaurants and activities within a one block radius of the hotel. Dine in or order room service. To book, please call 617-261-8700 and request the Tufts Medical Center rate or book online directly at www.marriott.com/hotels/travel/boswh-w-boston/ using Special Rate Promo Code ETF

FOUND HOTEL

78 S. Charles Street

Boston, MA 02116

617-426-6220

800-453-1731

www.foundplaces.com

host@boston.foundhotels.com

Rate: 10% Off Best Available Rate

This hotel is centrally located in downtown Boston in the theater district. It is within walking distance of Tufts Medical Center. It features free Wi-Fi in all guest rooms and public areas. All rooms include cable and HBO on flat screen televisions. On-site guest laundry facilities are also available 24 hours a day. Located near public transportation.

*Please ask for *Tufts Medical Center Rate* at time of booking.

<http://bit.ly/tuftsmedical>

HOTEL ACCOMMODATIONS FURTHER AWAY FROM TUFTS MEDICAL CENTER

[DoubleTree by Hilton Boston Bayside](#)

240 Mt. Vernon Street

Boston, MA 02125

617-822-3600

[Click to Book Online Directly](#)

January 1 – December 31, 2023
Seasonal Discounted Rates are 10-20% off our Best Available Rate

Enjoy the comfort and convenience of our location, just a short 4 miles away. A partner of the hospital for years, you will be greeted at check-in with our signature warm chocolate chip walnut cookie and friendly hospitality.

Ideal Amenities for a Comfortable Stay

- Complimentary shuttle service available to/from Logan International Airport
- Marketplace Café serves your favorite Starbucks beverages, as well as a selection of snacks and made-to-order items for breakfast, lunch, and dinner
- 24-hour texting service and an attentive staff that understands the variety of needs of our Tufts travelers
- Hypoallergenic pillows, fridge, and microwaves are all available upon request

- The Red Line Subway (JFK/UMass “T” stop) is just two blocks away
- Hilton Honors members can skip the line and go straight to their room with digital check-in and digital key
- Water views and direct access to Boston’s Harborwalk, a 43-mile linear park and public walkway along Boston Harbor

Rates are available for staff, families and visitors, include WiFi and are available on all room types. Our Tufts travelers are guaranteed to receive a discount!

[Click to Book Online Directly](#)

To book online: Use corporate account #0002686075 under “Special Rates” on the [hotel website](#), or call 617-822-3600 and reference the Tufts Medical Center rate.

ALTERNATIVE ACCOMMODATIONS

HOSPITALITY HOMES

PO Box 15265
Boston, MA 02215
888-595-4678
www.hosp.org

No-Cost Accommodations

A non-profit organization provides temporary housing in volunteer homes for families and friends of patients seeking care at Boston-area medical centers. Hospitality Homes Hosts provide a clean and comfortable place to sleep and access to a bathroom. Guests are responsible for their own food and transportation. Applications are accepted online at www.hosp.org. If an applicant has questions or needs to submit an application over the phone, our office is available Monday through Friday from 9:00am to 5:00pm EST. **Suggests donation of \$25 per night.** 30-day stay limit. Maximum of four (4) guests.

FISHER HOUSE of BOSTON

(Mailing address)

P.O. Box 230

S. Walpole, MA 02071

508-728-8781

Free of Charge lodging for any military family, the Fisher House of Boston is a home away from home where our military families can stay while a loved one is receiving in-house treatment at one of our medical centers. Any veteran or active military personnel, wartime or peacetime is eligible to have a loved one stay with the Fisher House Boston. We will place you in a conveniently located hotel near the hospital.

SHORT-TERM HOUSING

FURNISHED QUARTERS

The Hotel Alternative. Stay Different.

221 Massachusetts Avenue
Suite 218
Boston, MA 02115
617-236-4908

Furnished Quarters is the largest provider of temporary furnished apartments in the Boston area featuring studio, 1, 2 and 3 bedrooms. Discover the contemporary, spacious and convenient alternative to typical hotels at savings of up to 50%. Our fully furnished apartments also include fully equipped kitchens, sleeper sofas, Wi-Fi and cable, HDTV and Bluetooth compatible audio system, local phone, and housekeeping. **Minimum seven (7) day stay.**

<http://www.furnishedquarters.com/inquiry-forms/hospitals.aspx>

ACCOMMODATIONS FOR FAMILIES/PATIENTS UNDERGOING CANCER TREATMENT

THE NEELY HOUSE

Tufts Medical Center
Farnsworth Building, 5th floor
800 Washington Street
Boston, MA 02111
Social Work Services 617-636-5136
www.neelyhouse.com

\$50.00/night

A 16-Suite "Home Away from Home" for cancer patients and their families located within Tufts Medical Center. Cost is \$50.00 per night. Patients must be accompanied by a caretaker in order to stay in the Neely House. Each Suite can house a family of up two to four people (depending upon availability of the size of suite available) and has a kitchenette, private bathroom, telephone, microwave oven, TV, Keurig, and Toaster Oven. There are two common living rooms, two common kitchens, resource room, theater room, and laundry facilities. A guest service representative is available to the patients 24/7 during their stay.

Inquiries should be directed to the Department of Social Work Services where an oncology social worker must screen all initial admissions.

OTHER CONVENIENCES.

PHARMACIES

***Tufts Medical Center – Atrium 3 617-636-5378**

Monday – Friday 9 am – 6 pm; Saturday 10a-3pm

***Tufts Medical Center - South 8 Oncology Pharmacy 617-636-1212**

Monday – Friday 9 am – 5 pm

(*Patients with prescriptions from Tufts Medical Center Doctors only)

CVS Specialty Pharmacy – 35 Kneeland Street – 0.16 miles – 617-542-1885

Monday – Friday 8 am – 6 pm.

CVS – 631 Washington Street – 0.22 miles – 617-338-0128

Store Hours: Sunday – Saturday 7 am – 11 pm;

Pharmacy Hours: Monday – Friday 7 am – 9 pm; Sunday & Saturday 8 am-7pm

CVS – 341 Harrison Ave – 0.4 miles – 617-556-3922

Store Hours: Monday – Friday 8am – 10pm; Saturday 9 am – 6pm; Sunday 9am – 5pm.

Tai Tung Pharmacy Inc. – 256 Harrison Avenue – 0.39 miles – 617-482-7419

Monday – Friday 9 am – 7 pm; Saturday 9 am – 6 pm.

Walgreens – 620 Washington Street 0.2 miles – 617-279-0662

Monday – Friday 9am – 8pm; Saturday and Sunday 9am – 5pm.

GROCERY STORES

Roche Brothers – 8 Summer Street 617-456-5111

Monday – Saturday 7am – 9 pm and Sunday 8am – 8pm

Whole Foods Market - 348 Harrison Ave 617-904-1000

7am – 10 pm everyday

CLEANERS

Bay Village Cleaners – 350 Tremont Street – .2 miles - 617-423-0890

Monday – Friday 7am – 6:30pm; Saturday 8am – 5pm

BANKS & ATMs

- **A Sovereign Bank ATM is located on the Tufts Children’s Plaza Level in the Floating Hospital at 755 Washington Street.**
- **There are two Bank of America ATMs; one is in Tufts Medical Center’s North Building first floor corridor outside the Emergency Department and the other is located in the Farnsworth Building at 171 Harrison Avenue.**
- **There is also a Citizen’s Bank ATM located on the 3rd floor level of the Main Atrium.**